



March 28, 2024

Dear Customer,

As we announced last year, a small rate increase for your sanitary sewer service is now required for the system to remain sustainable. As good stewards of your funds, the Northern Moraine WRD infrequently raises its rates, but a necessary rate increase will be coming on May 1, 2024.

Specifically, the increase will be \$2.25 per month for residential customers, which raises the monthly service fee from \$44.75 to \$47.00. For commercial customers who consistently demonstrate monthly usage under 10,000 gallons, their monthly fee will be \$47.00.

The reality is that many of our costs skyrocketed following the pandemic, along with related supply chain issues and global inflation. These factors have especially impacted the District with extraordinary increases in the cost of chemicals that are essential to wastewater treatment, as well as increased energy costs and labor rates paid to workers and contractors. As a result, we need to capture slightly increased fees to balance our budget.

Thank you for your trust in our service as we continue to maintain a sustainable municipal wastewater utility.

Sincerely,

A handwritten signature in blue ink, appearing to read "Mohammed Haque".

Mohammed Haque  
NMWRD District Manager